



# WORKSHOP ON GENERAL QA & QC PROCEDURES FOR TRAINING LABORATORIES 2024

Organised by IKM (Perak Branch)

## TRAINER'S PROFILE



**MR. PUA  
HIANG**

## DATE:



24 & 25  
October 2024



## LOCATION

Tower Regency  
Hotel  
6-8, Jln Dato Seri  
Ahmad Said, 30450  
Ipoh, Perak



Ms. Chon Huey  
Chian  
[chonhueychian  
@gmail.com](mailto:chonhueychian@gmail.com)

016-5120710

Mr. Pua Hiang is a chemist by profession. He holds a B.Sc. (Hons.) degree in Chemistry from Universiti Sains Malaysia and a Postgraduate Diploma/Masters in Forensic Science from University of Strathclyde, Scotland. He worked in the multi-purpose government laboratory of the Department of Chemistry Malaysia for 30 years with hands-on experience in varied fields of testing including chemical, microbiological, forensic science, and had a vast experience in court testimony in which he appeared as expert witness in the court of justice. Mr. Pua is now a trainer for the Malaysian Institute of Chemistry (IKM) at its Professional Centre in Kuala Lumpur and a visiting senior lecturer for the Forensic Science Programme at the National University of Malaysia (UKM). He is currently a Lead Assessor and also a Technical Assessor appointed by Standards Malaysia for its accreditation schemes for testing and calibration laboratories (SAMM), proficiency testing providers (MyPTP) and certification bodies (ACB). Mr. Pua has been an assessor with Standards Malaysia for more than 25 years. He has conducted many assessments for testing and calibration laboratories under MS ISO/IEC 17025, medical laboratories under MS ISO 15189, MS ISO/IEC 17043 and certification bodies under ISO/IEC 17021. Mr. Pua was also a trained assessor for the forensic science management system of American Society of Crime Laboratory Directors / Laboratory Accreditation Board and for Chemical Health Risk Assessment with the Department of Occupational Safety and Health Malaysia.

## Workshop programme

- Unfit Measurements & Quality Costs
- Product of Laboratory
- Quality Assurance & Quality Control
- Management System & Management System Standards
- Control of Management System Documents
- Reference Materials & Metrological Traceability
- MS ISO/IEC 17025 Requirements on QA and QC Procedures
- Control Samples and Control Charts
- Proficiency Testing & PT Participation Requirements
- Complaints & Nonconforming Work
- Customer & Personnel Feedback
- Internal Quality Audits and others

## Who should attend

Practicing chemists, quality assurance managers, lab technologist or lab technician, who wish to acquire the knowledge and understanding on quality assurance and quality control procedures and practices.

Registration Fee	
IKM Member	RM 750.00 per person
IKM Member (HRDC claimable)	RM 780.00 per person
Non IKM Member	RM 950.00 per person
Non IKM Member (HRDC claimable)	RM 988.00 per person

**Registration Closing Date:  
7<sup>th</sup> October 2024**





☐ Terms & Conditions

The organizer reserves the right to make changes on the programme, cancel or reschedule the programme due to unforeseen circumstances. All efforts will be made to inform registered participants of such changes. The organizer will not be responsible for any damages or expenses suffered by the participants as a result of alternative arrangements made.

The workshop registration fee must be paid to:

**“Institut Kimia Malaysia Perak Branch”**

**Public Bank**

**Account No: 3096895915**

No refund of registration fee for cancellation of registration after the closing date. However, a registered participant can be replaced with another person at no additional cost.

Kindly email the registration form & payment slip to  
Ms Chon Huey Chian  
chonhueychian@gmail.com  
016-5120710

For hotel room reservation, please contact  
Tower Regency Hotel  
6-8, Jln Dato Seri Ahmad Said, 30450 Ipoh, Perak.  
Email: ipso@towerregencyhotel.com.my  
Mobile Number: 016-545 1299



Registration Form (Code: QAQC46)

Participants' Name (Include IKM membership Number)

	IKM Member	Non IKM Member
1. _____	<input type="text"/>	<input type="text"/>
2. _____	<input type="text"/>	<input type="text"/>
3. _____	<input type="text"/>	<input type="text"/>
4. _____	<input type="text"/>	<input type="text"/>
5. _____	<input type="text"/>	<input type="text"/>

Company Name and Address:

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Telephone No: \_\_\_\_\_

Email: \_\_\_\_\_